

Paying for care



Future Care
Your Future Matters

At the Future Care Group, we understand that there are many things to consider when deciding to move yourself or a family member into a care home. One of the biggest considerations is how to pay for care.

At the Future Care Group, we pride ourselves on being open and transparent.

We will carry out a pre-admission assessment to enable you to know, what the cost of care will be before you decide to sign a contract and move into one of our homes.

There are many options available when it comes to care fee funding and so we have provided some useful contacts to enable you to seek independent financial advice and make an informed decision about the future.

Age UK - Age UK www.ageuk.org.uk

Age UK is a charity that aims to help people navigate ageing. It provides advice on a range of subjects, including money and health. It has offices across the UK.

Citizens Advice Bureau - www.citizensadvice.org.uk/consumer

This organisation provides free, independent advice. It can help you understand what your financial rights are when moving into a care home. It has local offices across the country, which you can contact directly for advice.



Funding your Care

Depending on your circumstances, you may be responsible for paying some or all of your care home costs. It is also possible that the NHS or your local authority will cover some or all of the fees.

We can give you further guidance on looking at these funding options when you visit our Homes. Eligibility criteria exists and assessments will be undertaken. Including financial assessments by ourselves and / or the Local Authority if this payment option is available to yourself.

Our full Terms and Conditions are clearly detailed in our contracts which will be given to you before you move into your new Home. This includes review of care fees and advice on personal content insurance.

Why choose a Future Care Home?

Our Values



Care

Meeting needs with dignity and respect by being who we are



Comfort

Creating a sense of belonging in your Home where you feel safe and loved



Compassion

Treating each other with empathy, consideration and respect



Credibility

Strive every day to be honest, transparent, trustworthy and professional

We **Care** that you chose the right home for you or a loved one, be it for a permanent or short term/respite stay. Our home managers have an open-door policy for you to visit any of our homes whenever you wish to discuss your care needs and make an informed decision.

Comfort is important to us at Future Care, we invest in our homes to ensure rooms are properly equipped to meet an individual's need. We encourage personalisation of a resident's room, so they can feel safe and at home.

At Future Care we employ people for their caring attitude and support them through training and development to achieve their full potential. We expect our teams to show **Compassion** by treating our residents, their

families and each other with empathy, consideration and respect.

Credibility is only achieved when you make an informed decision and understand fully the steps to moving into a Future Care Home. To achieve this, we will carry out a pre-admission assessment. Complete a cost of care and financial assessment, providing you with peace of mind, that by choosing one of our homes there has been complete transparency. Prior to admission you will have a contract to read and any questions you may have will be fully addressed. You can trust that we are professional and honest and strive to achieve good outcomes for you or a loved one.

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